

APPENDIX IV
Serial No. 10/558,096

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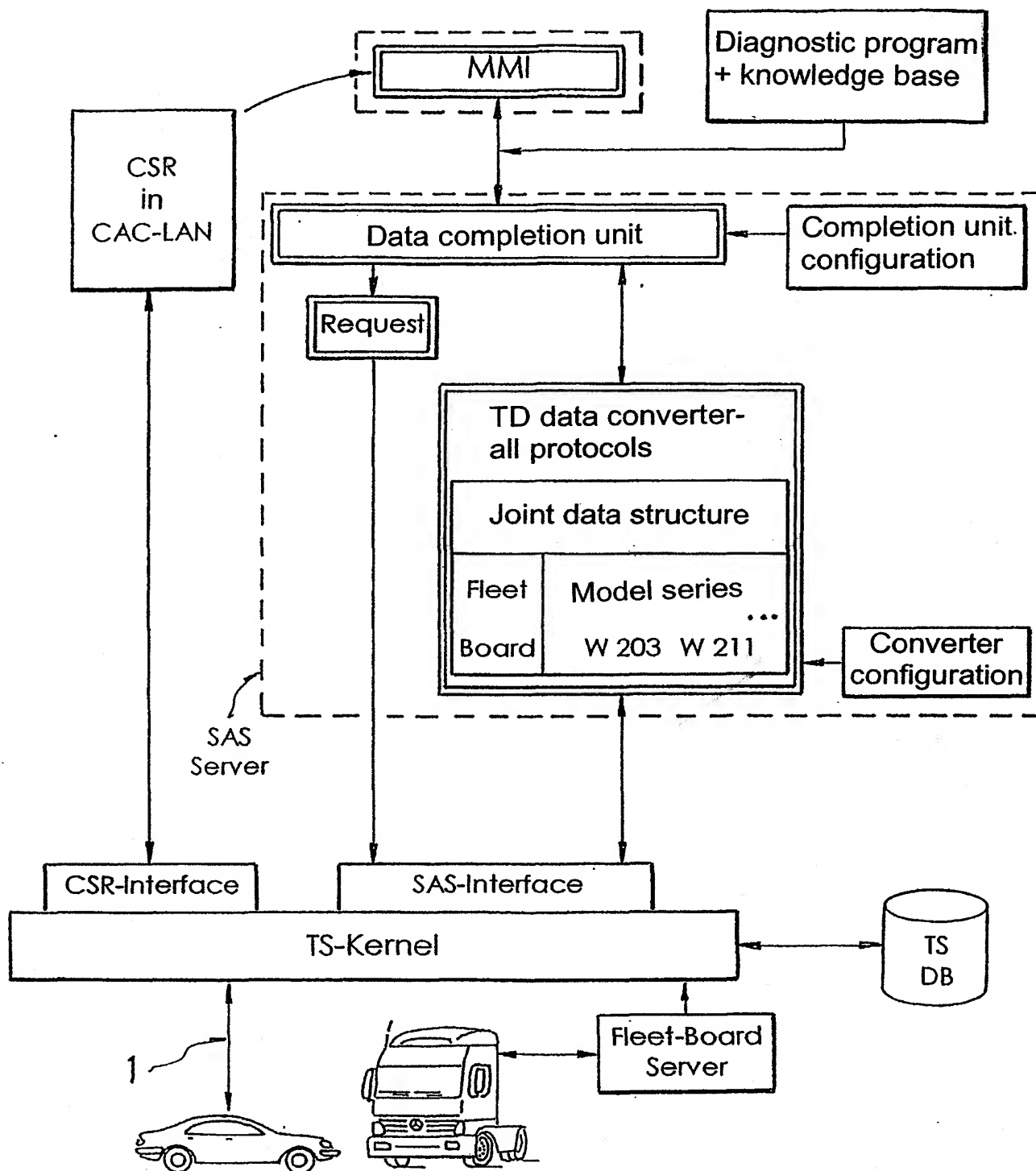


FIG. 1

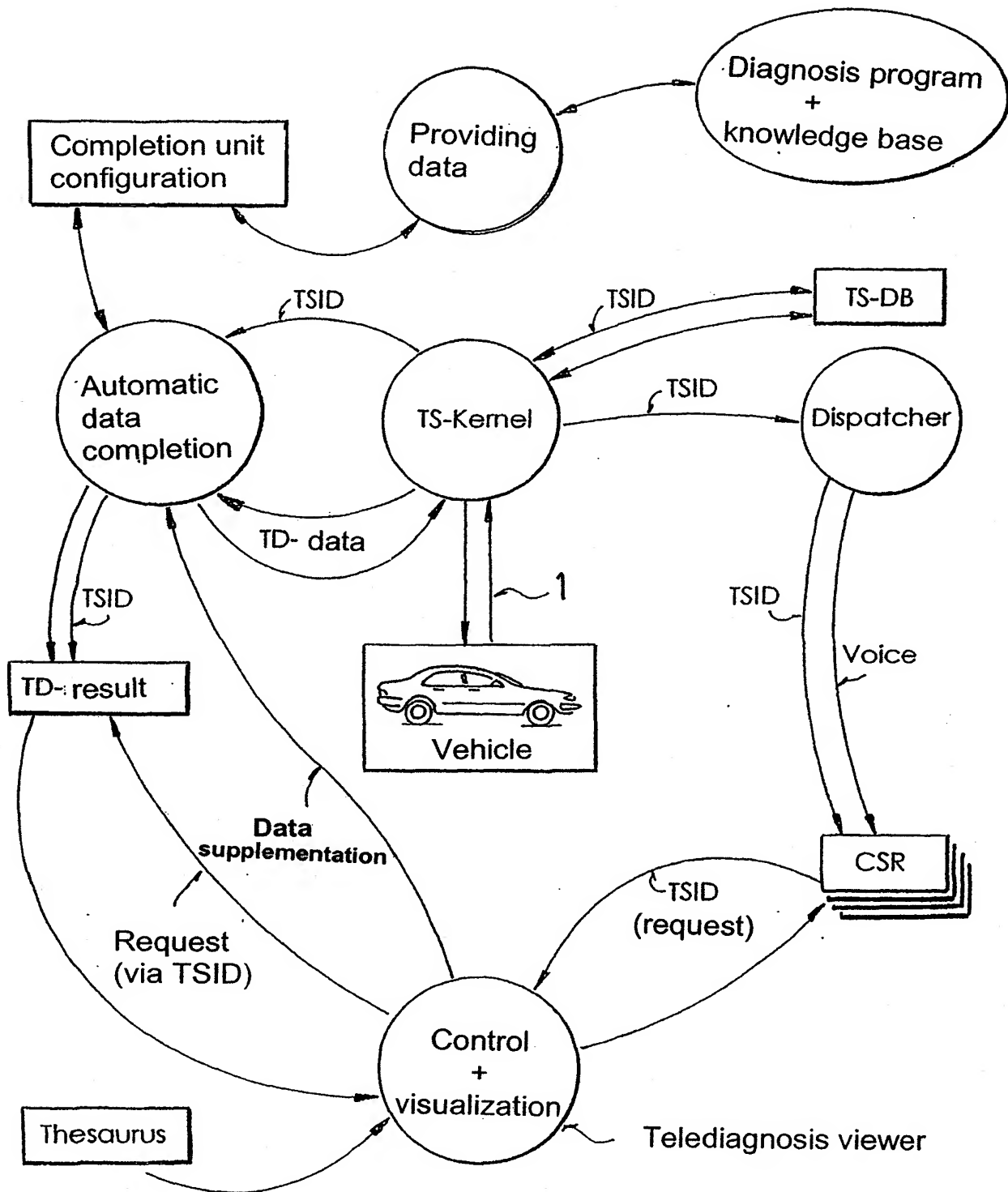


FIG. 2

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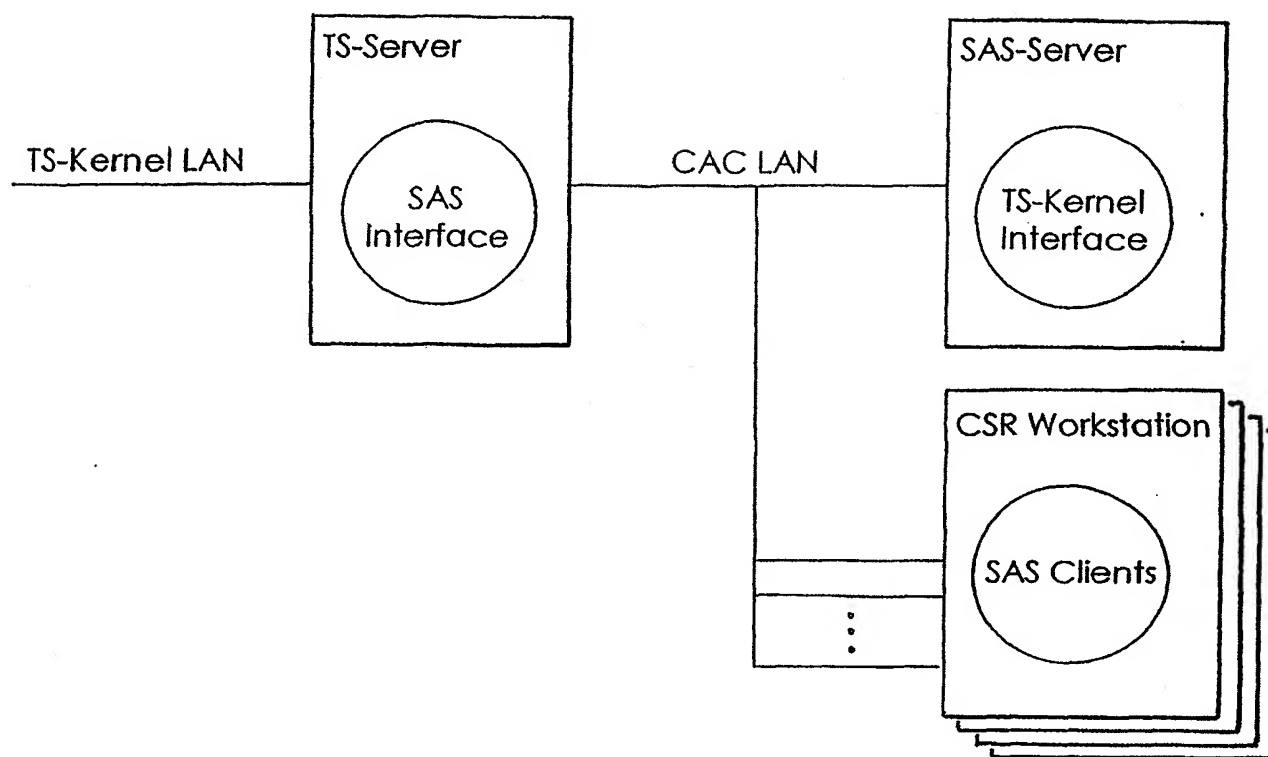


FIG. 3

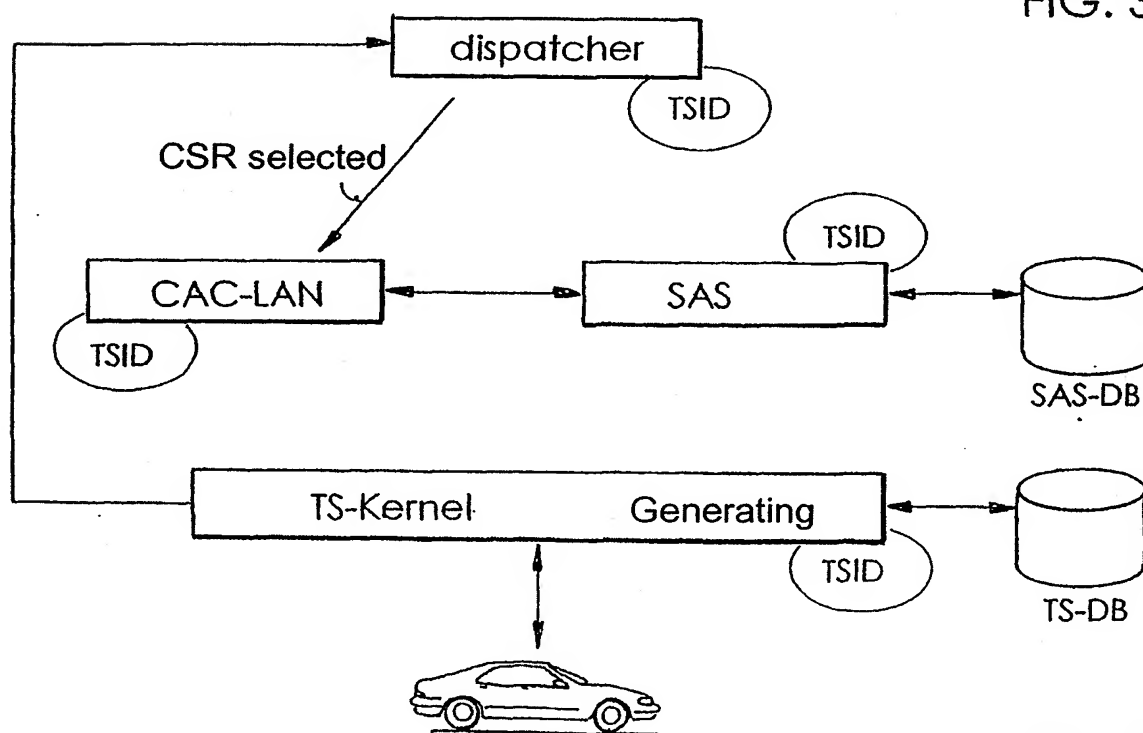


FIG. 4

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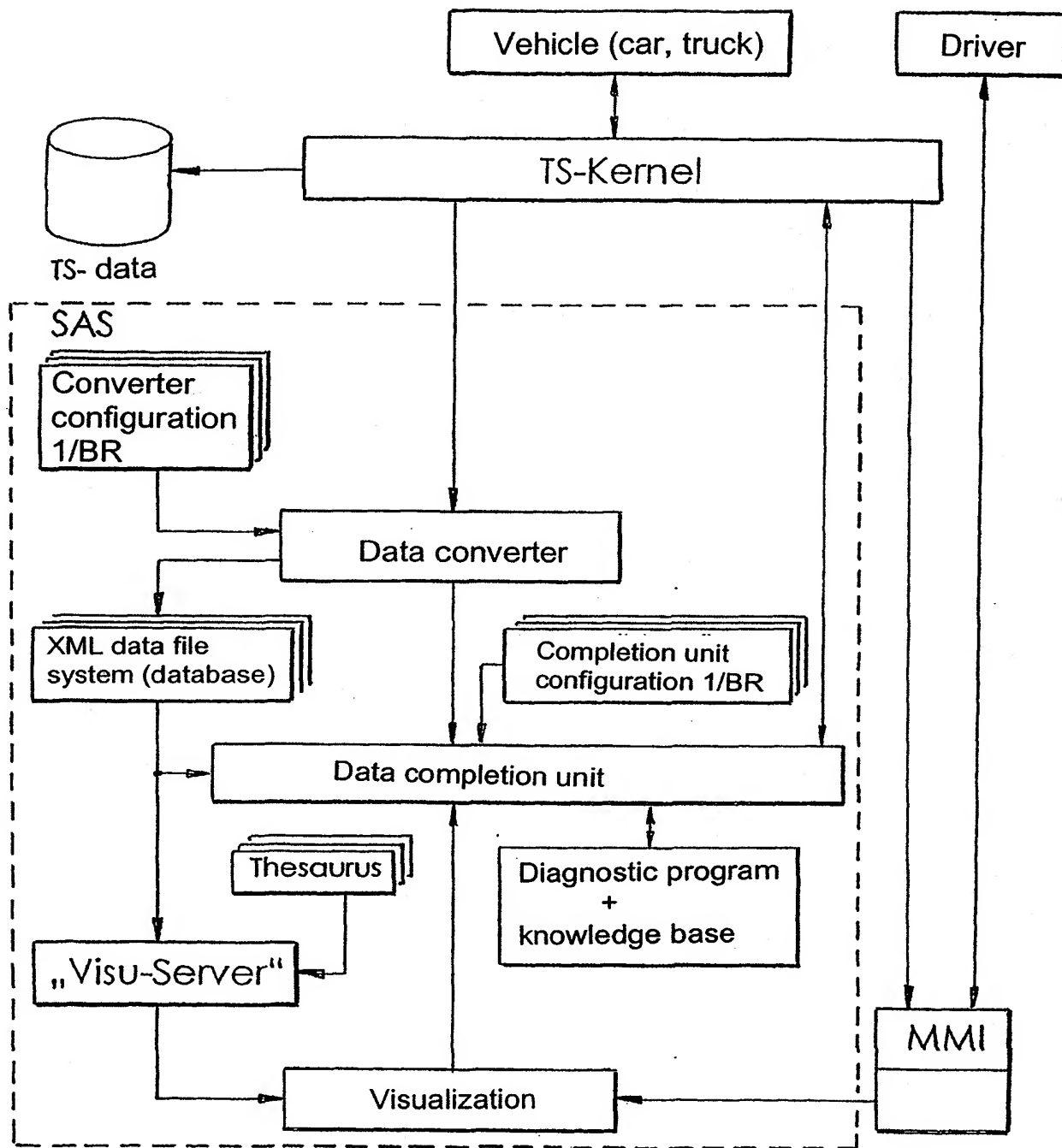
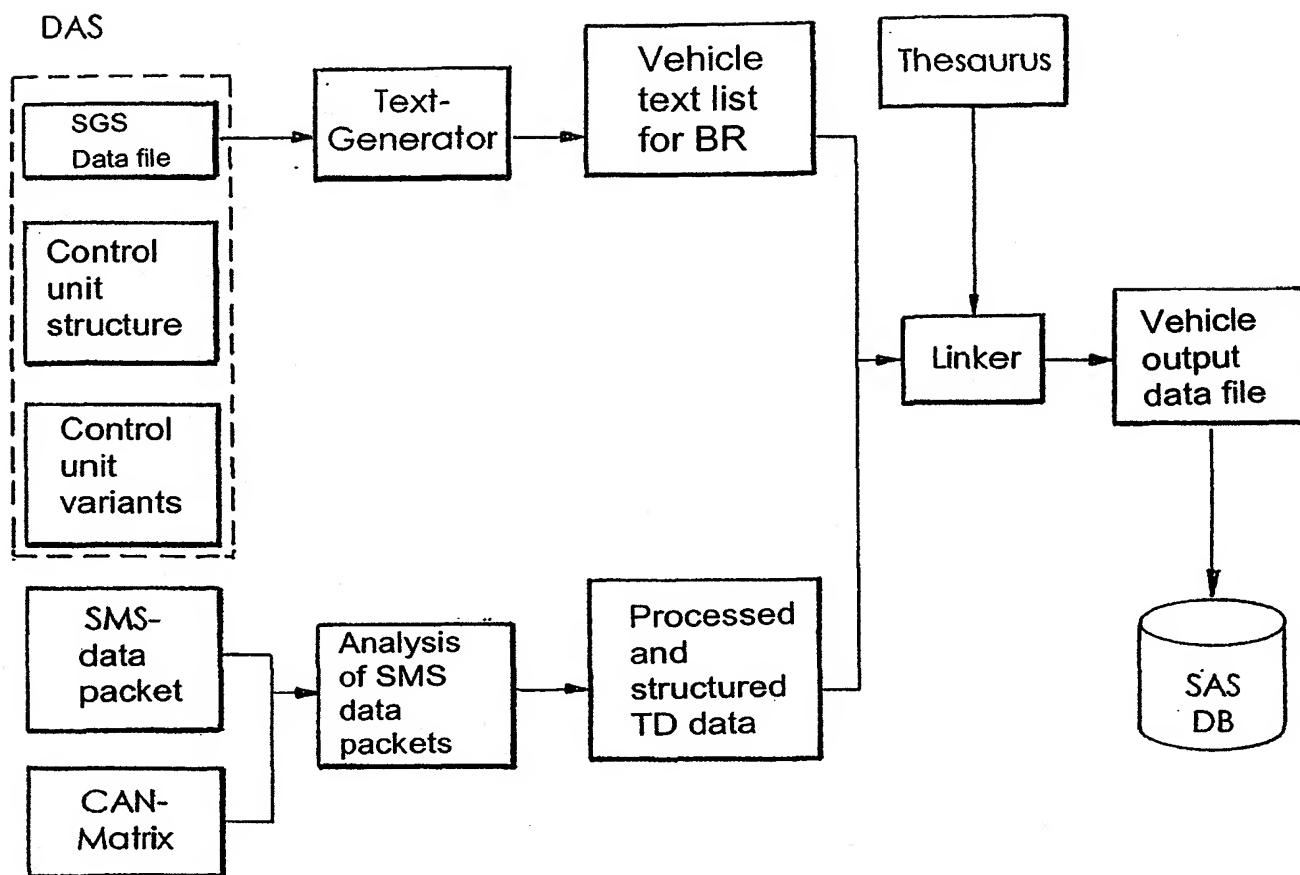


FIG. 5



Variant handling

FIG. 6

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D:\SAS Homepage\home(V2.0).HTM-Microsoft Internet Explorer	
Address <input type="text" value="D:\SAS Homepage\home (V2.0).HTM"/> <input type="button" value="Change to"/>	
<div>TSID</div> <div><input type="text" value="1-2P21EM"/></div> <div>Full Report <input type="radio"/></div> <div>Small Report <input type="radio"/></div> <div>German <input type="button" value="v"/></div> <div><input type="button" value="Start"/> <input type="button" value="Reset"/></div>	<div>Welcome to the Service Assistance System (SAS)</div> <div>TSID: 1-2P21EM</div> <div>Date/Time: 2/1/03, 9:14:04 p.m. CET</div> <div>Vehicle data: VIN WDB211086ABCDEF12 Mileage: 123 456 km</div> <div>Vehicle condition: ESP information light.....flashing High beam driver's side.....defective Motor oil level.....minimum reached</div> <div>Defects found: ESP (electric stability program) C0815.....Rpm sensor interrupted C4711.....Steering angle sensor not initialized SRS (airbag) B1234.....Line to belt lock front left has short circuit to ground B9876.....Coding for side airbag rear not correct</div>

FIG. 7

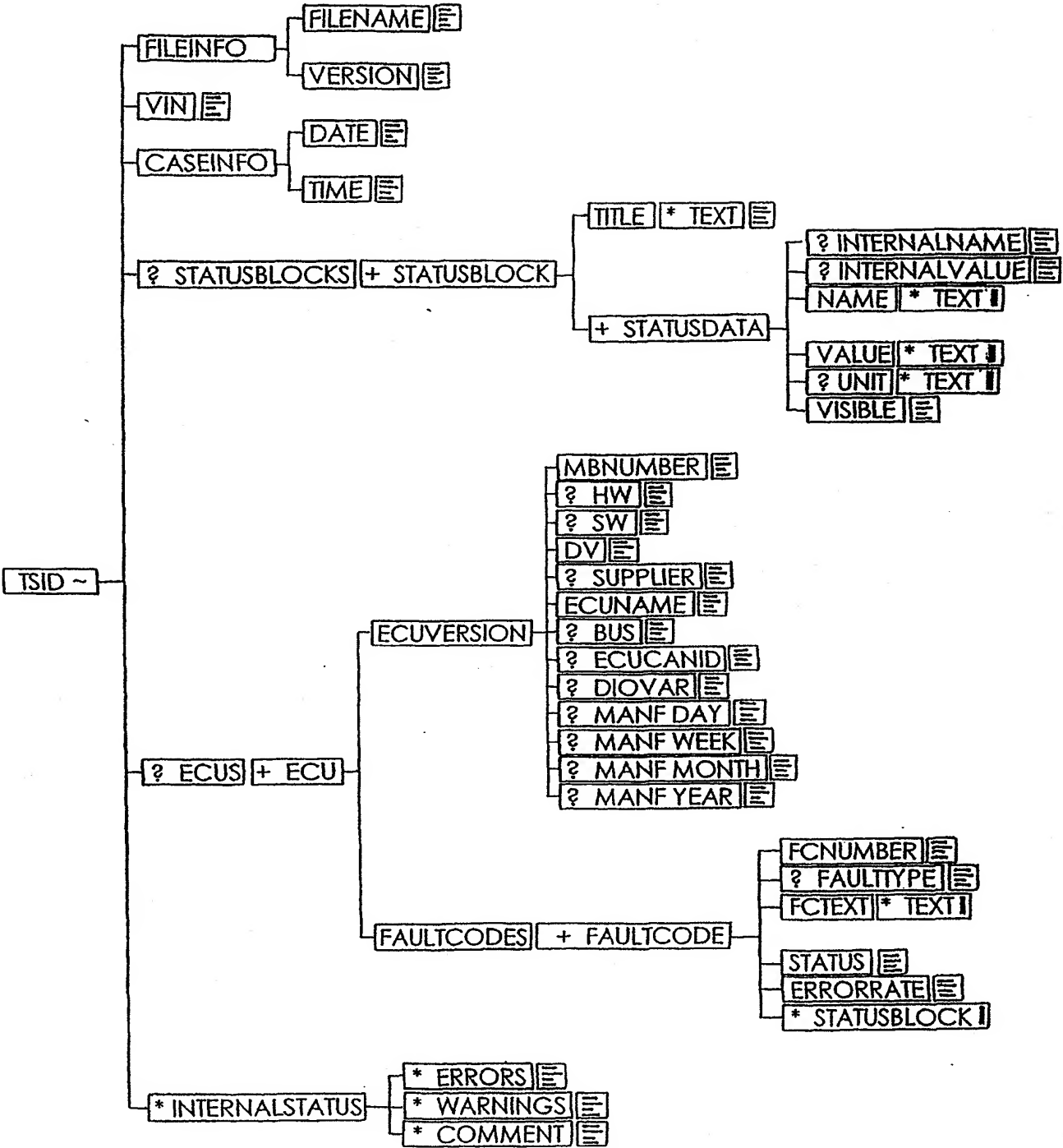


FIG. 8